

## Case Studies

### Care Plus Group

(accredited at Gold)

#### **Employability Services have triple success helping Scunthorpe GP Practice 'Grow Their Own'**

Care Plus Group's Employability Services team was first approached by Core Care Links Ltd. in October 2016, when they were looking for assistance to recruit an apprentice Medical Receptionist at their Market Hill Surgery in Scunthorpe. The remit was to recruit a candidate who displayed excellent customer service skills, along with the ability to work within a busy and challenging environment. Employability Services were happy to assist and also welcomed the chance to work for the first time within the North Lincolnshire area.



*Pictured from left to right: Aleksandra Jarosz, Tori Lindsey and Kirsty Slinger*

The first apprentice recruited as a result of this partnership working was Aleksandra Jarosz (pictured above left). Aleks quickly demonstrated her worth and was offered a permanent position at the surgery less than 4 months into her apprenticeship.

Due to this success, Core Care Links were keen to work with Care Plus Group's Employability Services again, which resulted in Tori Lindsey and Kirsty Slinger joining the Market Hill Surgery administrative team. Tori was employed on a fixed term Intermediate Labour Market training opportunity contract and Kirsty joined as an Apprentice. Once again, both were such a success; they have recently been offered extensions to their contract.

Amanda Thomas, Care Plus Group's Apprenticeship Development Officer says, *"It has been an absolutely pleasure to work with Market Hill Surgery and to support Aleks, Tori and Kirsty in starting their careers within the Health and Social Care Sector. Core Care Links have really embraced the opportunity to 'grow their own' and in doing so are ensuring they have well trained, high quality staff in place in order to move the Practice forward into the future".*

Nicola Glen, Service Manager for Core Care Links says, *"This partnership working has been so successful, the intention is to continue working with Employability Services and to adopt the same recruitment method at our other Practices".*